



IWA QUARTERLY

October, 1981

BILL PAYMENT AT THE OFFICE: Since July, water bills have been payable at the IWA office or by mail to P.O. Box H, Sanibel, Florida 33957. This change in procedure is working well, the staff finds that time is saved by having this function handled in-house, and the IWA cash position can be assessed on a daily basis. Thank you for your cooperation in making this change.

COMPUTERIZATION: About 6 months ago, IWA purchased a small computer to execute various administrative functions at the office. This machine decreases our dependence on outside services. At this time, our computer is processing monthly billings, accounts payable, payroll, monthly financial statements, mailing lists and route records.

E.D. PLANT MEMBRANES: Raw water feeding the electro dialysis plant is deteriorating. Efforts to stretch the well life have been rewarded by the installation of a new type of membrane, resulting in longer working periods, less down time, lower power usage and ability to process poorer quality well water.

CAPTIVA WATER MAIN: Materials are now on hand for the job. Patterson and Wilder, Inc. has begun the new 12" pipeline from Blind Pass to beyond the Captiva Fire Station, approximately 3 miles. Please be patient and remember that should you have any problems as a result of this project, call the contractor - 939-4646 or nighttime at 481-1858.

EQUIPMENT AND INVENTORY STORAGE: A master plan for IWA real properties is being drawn up. It will designate areas for large equipment storage, repair and maintenance shops, inventory storage, and parking. Where required, fencing will be erected to secure areas where chemical processes are located and for equipment protection. Construction of a storage building at the RO site is under consideration. Proper maintenance and security of the rolling stock and tangible assets of your utility company is an on-going project which is essential to economical operations.

BREAKING TOILETS: If your toilet's flushing valve sticks open, you waste four gallons a minute. That is 172,800 gallons per month or about \$435.00. Be sure the system is checked frequently.

AFTER HOURS EMERGENCIES: As you know, IWA is responsible for the water system from the meter at your property line back to the distribution source. If a problem arises after normal business hours, call 472-1502 or 472-3743 for assistance. If a problem arises within your property lines, please call your plumber for

FINANCIAL: These figures represent the unaudited accounts as of September 30, 1981.

	<u>NINE MONTHS OF</u>	
<u>CASH OPERATING EXPENSE</u>	<u>1981 BUDGET</u>	<u>ACTUAL EXPENDITURES</u>
Salaries & Wages	\$ 306,750	\$ 309,043
Payroll Taxes	22,575	22,760
Professional Fees	36,750	38,646
Utilities	236,250	308,892
Gasoline, Oil, Fuel	15,375	8,694
Corporate Insurance	35,550	29,600
Employee Health & Retirement Plans	34,425	31,177
Administrative & Office Expenses	23,850	27,033
Repair, Maintenance & Supply	281,250	263,273
Customer Service	10,275	9,163
Inventory Purchases	7,500	12,607
Water Purchases (GPIWA)	127,800	143,204
Training, Conferences	9,375	6,300
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TOTAL OPERATING EXPENSES	\$1,147,725	\$1,210,392
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Sincerely,

THE ISLAND WATER ASSOCIATION, INC.


Richard M. Wilson, President