



THE ISLAND WATER ASSOCIATION, INC.

February 8, 2007

Dear IWA Captiva Member,

On the evening of November 20, 2006 a major water main break occurred in the 12" diameter ductile iron water pipe that serves Captiva Island. The break occurred at 16250 Captiva Drive just South of the first "S" curve. The main break destroyed a portion of the road and resulted in major flooding of the roadway. The leak led IWA to investigate the condition of the water main from Blind Pass to the entrance of South Seas Island Resort (SSIR). The results of our investigation revealed that the existing main was badly corroded.

On January 23, 2007, the IWA Board of Directors considered a number of options for dealing with the corroded Captiva water main. They considered: (1) doing nothing and continuing to repair the resulting leaks, (2) trying to prevent additional corrosion, and (3) installing a new corrosion-proof plastic (PVC) main. They decided that we would install a new PVC water main from the Blind Pass Bridge to the entrance of SSIR, a distance of approximately three miles. The main from Blind Pass to the first "S" turn will also be upgraded to a larger 16" diameter pipe. New fire hydrants will be installed along the entire length of Captiva Drive. The new pipe will be installed on the bay side of Captiva Drive from Blind Pass to the Green Flash, where it will switch to the Gulf side of the road. The new main will be installed in the roadway through the village area and then switch back over to the Gulf side of the road up to the entrance of SSIR. The off-road pipe will be installed five to ten feet from the edge of the pavement, in order to avoid damage to the road. This means that we will be disturbing driveway aprons, lawns, and plantings that are located in the road right-of-way. Although we have no legal responsibility to restore these items in the right-of-way, we will restore them to as close to pre-existing conditions as possible. Members who choose to use their own landscapers to remove and reinstall landscaping will likely not be reimbursed in full by IWA. Pictures and videos will be taken to document pre-construction conditions. We will water new plantings once. All subsequent irrigation will be the responsibility of the home owner.

During construction, at least one lane of traffic will be kept open at all times. After working hours, all trenches will be filled and both lanes of traffic will be open. Water outages should be limited to once, for about one hour, near completion of the project, when new Member service lines are switched-over to the new water main. There may also be temporary communication (telephone and cable) outages if unidentified buried cables are cut.

Time is of the essence for this project. Engineering and permitting have already begun, and we are hoping to start the construction phase in May or June, with completion by year-end. During the next few months, IWA personnel may be entering your property to verify your water service line location.

Details of this project are contained in a presentation which IWA made to the Captiva Civic Association on January 23, 2007. The presentation can be accessed from a link on our web home page at www.islandwater.com. As General Manager Roger Blind stated in this presentation, this will not be a "fun project" for IWA or the citizens of Captiva. We apologize in advance for the inevitable inconvenience this project will cause. However, this is an extremely important project to ensure a safe and reliable water supply for Captiva for many years into the future.

If you have any questions or particular concerns about your property, please feel free to call me at 472-1502.

Sincerely,

Rich Calabrese, P.E.
Engineering Manager
The Island Water Association, Inc.